

- Q1. Do you manufacture the cloakroom furniture yourselves?**
 A. Our products are manufactured at our Chesterton site.
- Q2. Is your cloakroom furniture made to measure or does it come in standard lengths?**
 A. The products are manufactured to suit customer requirements.
- Q3. Can you send someone to take site measurements and give advice?**
 A. Yes, we have a team of advisors and surveyors who will visit if required.
- Q4. What materials is your cloakroom furniture made from?**
 A. Seat slats are generally supplied in ash. Framework is supplied in plastic coated steel. Other materials/finishes are also available.
- Q5. What is the finish on the timber?**
 A. All the Ash has rounded edges, is sealed and spray finished.
- Q6. What is the measurement from wall to front of seat normally?**
 A. The basic seat with 3 slats is 300mm from wall to front of seat, by using additional slats this can be increased to 400mm or 450mm to meet 'SPORT ENGLAND' recommendations.
- Q7. What colours are available for the seat frame and backs?**
 A. We have a standard colour range of primary colours. These are shown in the Broxap Specifier's Directory. We can email or post a copy of the colour range. Any RAL colour not in the standard range can be used - POA.
- Q8. Do you manufacture mobile cloakroom units on castors?**
 A. Yes we do, our standard mobile cloakroom unit is 500mm wide x 1500 long and is available in heights to suit infants, juniors or seniors. Units have 2" rubber tyred castors.
 The mobile cloakroom units can accommodate a total of 30-40 hooks (up to a maximum of 40 hooks).
- Q9. Do you manufacture drying room units for Policemen/Firemen tunics?**
 A. Yes, these are made in consultation with the relevant Police/Fire Stations.
- Q10. Do you also manufacture kit racks for Police/Fire Stations?**
 A. Yes, these products are illustrated in the Broxap Main Product Catalogue.
- Q11. Can you supply cloakroom or changing room furniture.**
 A. Yes, we manufacture a wide range of quality cloakroom and changing room furniture.
- Q12. Do you provide an installation service?**
 A. Yes, we can offer either a supply only or a supply and installation service.
- Q13. What is your lead time from date of order to delivery of the goods to site?**
 A. Normally it is best to allow 4 weeks if possible from confirmation of site dimensions. However Broxap will attempt to meet any reasonable timescale
- Q14. Is your cloakroom/changing room furniture suitable for wet area changing such as swimming pools?**
 A. Yes, we do manufacture a range of furniture for swimming pool changing areas. This comprises of solid grade laminate seating and coat hook rails with stainless steel or galvanized thick plastic coated steel framing.
- Q15. Is your cloakroom/changing room furniture delivered to site fully assembled?**
 A. All of our range can be delivered to site fully assembled, except for captive coat hanger units which are normally supplied flat packed for assembly on site.

Q16. Does your range of grab rails and shower seats meet current DDA recommendations?

A. Yes, our grab rails and shower seats have been designed in consultation with the Disabled Living Centre and similar advisory organisations.

Q17. Do you supply and install lockers?

A. Yes, there are a full range of lockers with details in the Broxap Main Product Catalogue.

Q18. Is your cloakroom furniture easy to install?

A. Yes, the seating has frames set at 1 metre centres and end frame has two fixing plates. Each fixing plate has an 8mm diameter hole for fixing into walls or floors depending on type of frame.

Q19. Do you manufacture cantilever changing room seating for fixing to wall only without any frames down to the floor to make cleaning easier?

A. Yes, we can manufacture seating with cantilever frames. However, we would always recommend that changing room seating does have frames with at least one support to the floor. Cantilever frames without floor supports rely totally on the strength of the wall to which they are fixed.

Q20. Can alternative types of timber be used for your cloakroom/changing room furniture?

A. Yes, we have been asked to use timbers such as Beech, Oak, Iroko or Maple. Any timber we use comes from a sustainable source. We have found the most suitable and economical timber for cloakroom/changing rooms is Ash. However, for our range of outdoor seating we would normally use Iroko.